

NEAL ALPNER M.D. FAAP, FAAPMR, CLCP
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Board Certified Pediatrics, Board Certified PM & R
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We welcome you to our office and as we are currently available to see in office patients. We will continue to schedule telehealth appointments for those patients whose diagnosis allows and per insurance guidelines for covered telehealth services.

The health and safety of our patients and staff is our top priority. We are following guidance from the Centers for Disease Control (CDC), as well as State and local officials as we care for our patients. We have outlined our new safety procedures below to assure that you have a safe and comfortable visit when you come to our office. The patient and one caregiver only will be able to enter our office for appointment. We are requiring patients arrive to our office building parking lot 10 minutes prior to their scheduled appointment time. If you arrive late for your appointment time we may need to reschedule your visit for another day.

CHECKING IN AT OUR OFFICE

- All patients will be required to complete any paperwork ahead of their scheduled appointment and email or fax the information to our office ahead of their visit time.
- When you arrive at our office, please text us (877-433-7767) that you have arrived in our parking area. We will text you back to confirm with two health screening questions, will await your response back, and then you will be able to enter the building. Our staff will be waiting at our office door for you.
- Account balances and co-pays must be paid in advance of services being rendered. You may call, fax or text your credit card information ahead of your visit.
- Everyone must wear a mask or face covering that covers the mouth and nose. If you do not have a mask you may not enter our office.
- Everyone must be screened for COVID-19 symptoms before entering our office; those who screen positive will not be able to enter.
- Surfaces that are touched frequently are receiving extra cleaning and attention.
- Seating has been re-arranged to support social distancing.
- Floors have been marked to space people.
- Shared items, such as magazines and clipboards, have been removed.

YOUR SAFETY AND WELL-BEING HAVE ALWAYS BEEN AND CONTINUES TO BE OUR HIGHEST PRIORITY.